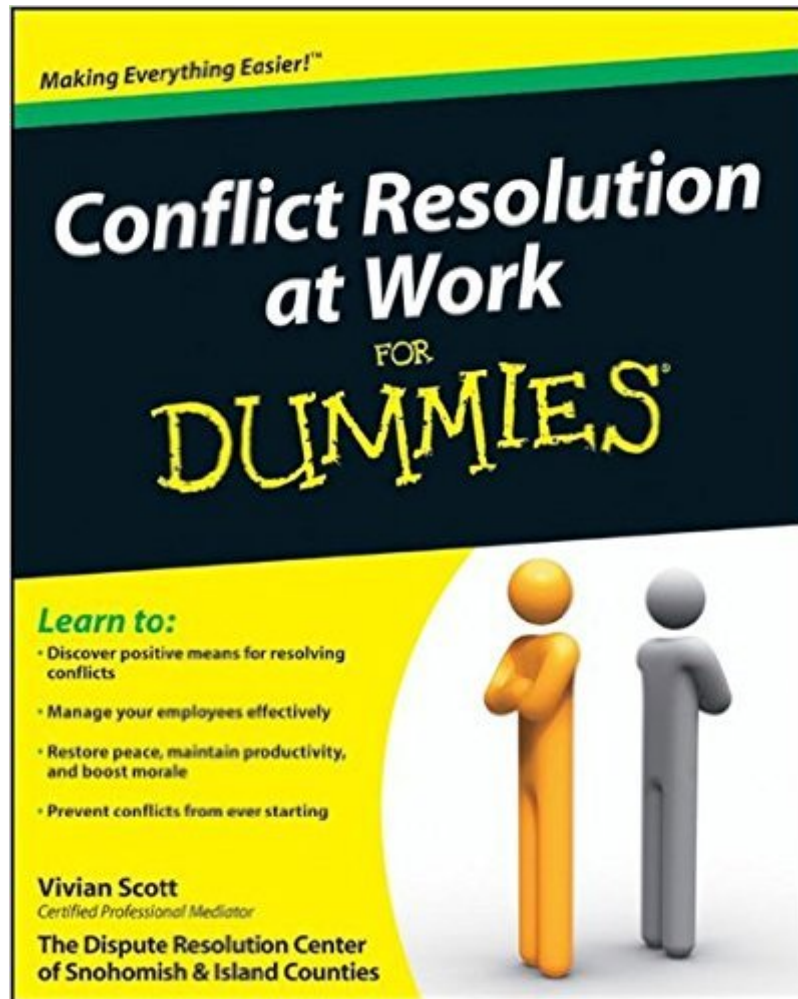


The book was found

Conflict Resolution At Work For Dummies



Synopsis

A practical workplace guide to handling conflict effectively Managing employees and encouraging them to work together toward a common goal is an essential skill that all leaders should possess. Conflict Resolution at Work For Dummies provides the tools and advice you need to restore peace, train your colleagues to get along better with others, prevent conflicts from ever starting, and maintain better productivity while boosting morale. One of the only trade publications that takes the manager's perspective on how to address conflicts, resolve disputes, and restore peace and productivity to the workplace Examines more positive means for resolving conflicts (other than arguing, surrendering, running away, filing a lawsuit, etc.) Helps managers and employees sort through problems and make the workplace a more rewarding place No manager should be without Conflict Resolution at Work For Dummies!

Book Information

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Average Customer Review: 4.7 out of 5 starsÂ Â See all reviewsÂ (12 customer reviews)

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Customer Reviews

I love the for Dummies books and very happy that one has come out on how to resolve conflicts at work. Being a manager sometimes it's just expected that you should know how to resolve issues. That is not always the case and this book has helped me with not just work issues but conflicts at home. This book should be required by all managers to read.

This book is a must have for anyone who deals with conflict at work or in their personal life!It is certainly almost required reading for all Managers!As a Human Resources Director this book has

unlocked the keys to success with employees who have been in conflict and underperforming for years. When you know how to tie the values an employee is seeking to fulfill to the production needed in the organization you will truly have the magic formula. This has revolutionized how we listen to conflict and are able to deal with the root causes, not simply offer a list of do's and don'ts. This enables lasting change and individual growth that pays dividends that spread outside the circle of the employee alone. Our organization has also used the Dispute Resolution Center to formally mediate workplace situations that needed an outside professional touch. Their methods mirror those outlined in this book and have provided lasting, significant, positive changes to longstanding conflict. Buy it....you won't be sorry!

I have already used this book to resolve interpersonal relationship problems on the workplace and have heavily post-noted important places I want to refer to again and again. The principles are very sound and may be applied to many other kinds of conflicts besides the ones you find at the workplace. It's fun to read, too.

Unfairly probably; I tend to overlook the 'dummies' series when searching for business topics because, well, 'I'm no dummy'. But I desperately needed a crash course on conflict resolution and didn't have a lot of time to review a whole bunch of books; so bought the Kindle version for reading on a recent trip to prepare for a CR session I had to lead when I returned. I found it well written, highly practical and full of concrete action steps that I did my best to implement. It's a book I intend to revisit quite a bit as I work to be a better manager to my employees at work.

Conflict Resolution at Work for Dummies is a valuable asset for resolving inevitable disagreements between people whether they are at work, volunteering or even in the home. This book gives practical help for really fostering peace in a wide variety of interpersonal relationships. As a leader on multiple large-scale volunteer projects I have found that providing clear expectations, creating common goals and building buy-in for objectives is essential to achieve the kind of success that any task requiring many participants requires... This is as true for volunteers as it is in the workplace. Conflict Resolution at Work for Dummies focuses on achieving clarity and provides great tools that are very helpful toward this end.

This book is very good, I enjoy reading it. It has opened my eyes on how to look at situations. It has helped also in my personal life dealing with family and friends. I would highly recommend this book.

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